

Austin David

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Summary

Seeking a hands-on leadership role for System Engineering in a production UNIX environment.

- Proven Linux/UNIX Engineer / Architect
- Project management skills
- Matrix Leadership up to 15 IC & managers worldwide; staffing, planning, resource allocation, budget management, etc

Experience

12/2007 – Present Yahoo! Santa Clara, CA; Sunnyvale, CA

Director, Island Services; Senior Manager, Network Engineering; Senior Manager, Service Engineering; Principal Service Engineer

- Team-building, planning, etc
- Integration with many development teams, QA, and existing support structures at Yahoo!
 - Architectural and design reviews
 - Performance testing and certification
 - break/fix and RCA
- Integration of existing and development of new operational tools and processes
- **Technologies:** RHEL, Perl, shell scripting, custom system management and monitoring, large-scale data center, Foundry SLB
- **50+% hands-on contribution including 24x7 on-call**

1/10-present: Director, Island Services; Senior Manager, Network Engineering

Managing the operations for Yahoo!'s custom GSLB, Edge Proxy, and Caching solution:

- 5 direct reports + 10 indirect reports, worldwide
- Rebuild operational teams
- Deployment, scaling, and day-to-day operation of the worldwide CDN services
- **60% management, 40% hands-on contribution**

9/08-12/09: Senior Manager, Service Engineering

Managing the serving operations team for an acquired advertising product:

- 5 direct reports in US (Santa Clara, NYC, OR), plus a manager + team in Bangalore
- Repair and grow a struggling serving platform
- Deployment, scaling, and day-to-day operation of 10k+ hosts, 100k+ QPS
- **Technical lead and primary contributor for the design, testing, integration, and deployment of an L7 load balancer and worldwide network rearchitecture**

12/07-9/08: Principal Service Engineer; Senior Manager, Service Engineering

Managing the serving operations team for a new product:

- 6+ direct reports in US (Burbank and Santa Clara), plus a manager + team in Bangalore
- Deployment of a global serving platform for Yahoo!'s new ad products
- Day-to-day operation of 1k+ hosts, 10k+ QPS
- **Technical lead and primary contributor for integration and deployment of a proprietary in-memory data service**

4/2005 – 12/2007 MobiTV, Inc Emeryville, CA

System Engineer, Office of the CTO

Managing several new projects for the CTO's office:

- New datacenter planning
 - Restructured network, servers, Operations teams
- RFP for Encoders, Digital Asset Manager

Data Center Manager

In addition to ongoing SA duties, leads a team of 3-5 engineers and 2 outsourced management partners for worldwide data center operations.

- **Technical lead and primary contributor for production Linux operation; secondary for production network operation**
- Deployed the new offsite data center
 - Vendor, hardware, and software selection
 - Hardware and software installation and integration
 - Deployment of HA gigabit network, border to all servers (500, capacity for 1000)
- Staffing and management of the DC team

Sr. System Administrator

Production System Admin / Architect for ~ 200 RHEL 3 servers in the US and UK. On a team with 4 other SAs for on-call rotation, as well as primary role for redesigning and deploying a new production data center.

- \$multi-million budget for scaling production services
 - Projected 900+ server environment
 - Projected savings of \$5mm - \$10mm over 2 years
- Supporting worldwide production services
- Developed and deployed deep service monitoring using Cricket, Nagios

Technologies: Red Hat Enterprise Linux

4/2004 – 4/2005

Data Return, LLC

Pleasanton, CA

Outside Sales Engineer

Solution Architect / Sales Engineer supporting 7 District Sales Managers in the Western US.

- 50% travel; remote employee reporting to Dallas, TX
- Customer-facing interaction including design, recommendation, negotiation, and evaluation
- Migration of production facilities to Data Return's managed services
- Consolidation of existing servers and services
- **Technologies:** Sun & Solaris, HP with Windows 2003, Red Hat Enterprise Linux

6/2001 – 4/2004

OpenTV

San Francisco, CA

Senior Systems Architect

Responsible for all aspects of a 150+ server environment using Solaris. Cover day-to-day administration of production and development systems, as well as design and deployment of additional facilities, products, and systems.

- Direct administration of 100+ development, 50+ production Solaris servers
- Design and Management of the production Data Center
- Cut purchasing and licensing costs more than 30%
- Implemented production system policies:
 - Automated monitoring and alerting (SNMP, Cricket, Netsaint)
 - Tape backups and data archival (Solaris, Oracle)
 - System security (Solaris)
 - Redundant disks (Solaris Volume Manager, RAID)
- 24x7 support of production systems
- Performance tuning
- New vendor and hardware evaluation and purchasing
- **Technologies:** sendmail, Apache, Cricket, Netsaint, SNMP monitoring, Perl, shell scripting, NIS/NFS, DHCP, DNS

5/2000 – 5/2001 *Taos, Inc.* *San Francisco, CA*

Senior UNIX Consultant

As a consultant, assigned to several companies to fill roles as needed. As a Senior representative of Taos, responsible for writing and presenting training materials, in both a presentation and a classroom one-on-one format.

Sr. Consultant

- Created and presented internal training materials for network programming, UNIX system administration, documentation
- New vendor evaluation and partnership negotiation

Sr. Systems Engineer for a large production server environment (150+ NT servers)

- 24x7 support
- Operations Management
- Automated monitoring and alerting
- Oversight of a large off-site data center

Sr. Systems Architect for a production web site (redundant web, application servers, database, network hardware)

- 24x7 support
- Performance Tuning
- System and Network Security
- Implemented Automated alerting and reporting (Big Brother)
- Implemented automated database backups (Oracle + shell scripts)
- Implemented redundant network (Foundry), web (FreeBSD/Apache), application servers (Solaris/WebLogic)

8/1998–5/2000 *Florida State University* *Tallahassee, FL*

Senior UNIX Administrator

- Solaris, IRIX, FreeBSD, Linux in lab environments
- Full-time MBA student

6/1997-8/1998 *Software Productivity Solutions* *Melbourne, FL*

Software Engineer

- SBIR-funded R&D with Java

8/1996-6/1997 *Technologic, Inc.* *Atlanta, GA*

Software and Support Engineer

- Customer support, development in C
- Full-time student

Education

2000 *Florida State University* *Tallahassee, FL*

Master of Business Administration

1997 *Georgia Institute of Technology* *Atlanta, GA*

Bachelor of Science in Computer Science